

ISUZU
TRUCK

FTR 3/4/5 CUSTOMER COVERAGE PROGRAM



- 3 Years Bumper to Bumper Warranty Coverage
- 4 Years/200,000 Kilometer No Charge Oil Changes and Segment Exclusive Health Reports
- 5 Years/320,000 Kilometer Diesel Engine Extended Warranty Plus Program

OVERVIEW OF THE ISUZU 4 YEAR / 200,000 Kilometer OIL CHANGE AND HEALTH REPORT

- This program is offered to retail and fleet customers and is administered by Isuzu Commercial Truck of Canada, Inc. (ICTC).
- This Program offer is available for new 2018 FTR Diesel trucks.
- This program does not apply to either the Reach or Gas powered trucks.
- The program timing per oil change is every 300 hours or 16,000 Kilometers (plus or minus 2,000 Kilometers) and multiples of 16,000 Kilometers.

PROGRAM BENEFITS

- Significantly lowers cost of ownership.
- Provides owners with segment exclusive Health Report featuring fuel economy, acceleration and braking history, and advanced diagnostics information.
- Ensures consistent professional attention to your truck from the Isuzu dealer.

PROGRAM PERIOD

- Start Date: January 1st, 2017
- End Date: December 31, 2017

ICTC reserves the right to amend or revoke this program at any time without prior notice. ICTC reserves the right to audit Dealer records and disqualify any allowances paid under the Program Guidelines. ICTC will charge back to the Dealer any credits paid on ineligible units. ICTC reserves the right to take actions instead of or in addition to those set out in this paragraph. Final Decision in all matters relating to the interpretation and application of any rule or phase of this program, the decision of ICTC shall be final. ICTC also reserves the right to amend, change or revoke the program at any time due to reasonable business considerations or circumstances beyond its control.