## ROADSIDE ASSISTANCE

## ROADSIDE ASSISTANCE TO PROVIDE PEACE OF MIND

Roadside Assistance is standard for the first three years (unlimited km) on diesel trucks, and five years or 120,000 km on gas trucks, whichever comes first.

**TOWS:** Roadside Assistance provides towing to the nearest authorized Isuzu dealership if your truck cannot be driven due to a warrantable defect.

**Tires:** In the event of flat or damaged tires, Roadside Assistance provides towing to the nearest authorized Isuzu dealership that carries truck tires or to a local tire store.

**Batteries:** Roadside Assistance will provide a jump start if your batteries should fail.



Roadside Assistance covers towing of Isuzu vehicles caused by warrantable defects. Roadside Assistance does not cover towing due to non-warranty issues (e.g., accidents or non-mechanical failures) or towing where winching is required. Roadside Assistance covers fuel and diesel exhaust fuel delivery (driver of truck must pay for fuel or diesel exhaust fluid). **Fuel:** Roadside Assistance will send a tow service provider with diesel fuel, gasoline, or diesel exhaust fluid to your location. Owner will be responsible for the cost of the fuel or fluid.

**Lock Out:** Roadside Assistance will send a tow service to open your truck door if your keys are locked inside.

## **Customer Pay Events:**

In the event that your service need is not covered by Roadside Assistance, our agents will be happy to coordinate a tow (or whatever is required), to help facilitate the transaction between the tow service provider and you.

Roadside Assistance does not cover winching or tows due to accidents, weather related issues, or body application issues such as lift gate problems.

24 Hours A Day 7 Days A Week 365 Days A Year (866) 441-9659